

# Environmental and Regulation Service update

Environmental and Regulation  
Service Manager – Joanne McClay

# Covid – What changed?

- Priority given to critical services
- Protecting the public paramount but also the safety of our staff.
- Teams changed their roles
- New legislation and guidance
- Supporting the economy, advisory role for business and public
- Government Roadmap

# Impact on the teams

## Food and Safety 2020/21

- Covid related enquiries 1130
- Food hygiene inspections outstanding 1100
- Over 300 new businesses set up (248 2019/20)
- Food hygiene enquiries 395
- Health and safety 273
- Infectious disease notifications 277
- Animal welfare, caravan sites, accidents investigations

## Environmental Protection 2020/21

- Service requests 657– noise, air drainage, public health
- Planning consultations 455, licensing 80
- Private waters supply, public health funerals, contaminated land searches

Licensing – alcohol and taxi licensing

# Impact on the Service

- Extremely challenging time for officers
- New work as a result of Covid has been immense in addition to delivering normal service
- Protecting health is essential (prevention rather than cure)
- High level of service provided, feedback from business very positive.
- Improved use of technology to communicate with business
- Remote working has improved efficiency, safety, mental health.
- Services delivered by the team are statutory functions
- Longer term impact on service with constant prioritising and reallocating resources.
- Financial impact minimal

# Priorities for 2021/22

- Resuming all services
- Outstanding work due to diverting resource
- Continuing covid work
- New projects, programmed and reactive work
- Review of resources, capacity and resilience
- Grant funding from Government
- Working with Members to support our community

# Future work with Members

- Food and Safety Annual Service Plan
- Burn Project
- Air Quality – Strategy and guidance
- Member training on the service
- Licensing Act Policy GP&L
- Taxi Licensing Policy GP&L